

DIAMOND CALL

Tuesday, May 31, 2011

IGC:

- Convention is June 16 - June 18
- Tickets can be bought online at www.mxicorp.com/events
 - Don't forget the Healthy Team points challenge, you can win free tickets, and airfare and hotel stays with these points <http://www.mxicorp.com/events/htpchallenge.html>
- Those distributors who purchased multiple tickets last year for this year's convention are being contacted to clarify who the ticket is being assigned to. <http://www.mxicorp.com/events/>
 - This needs to be accurate for the pre-orders of the Peanut Butter Cups <http://www.mxicorp.com/peanutbuttercups/>
- Learn 2 Earn with Jeremy is scheduled from 10am – 2:30pm
 - Events include go cart racing, top earner presentations, an Italian lunch, training to help you succeed, and presentations by our Executive team
 - Link to this and the Master Series on the website <http://chocolatebiztools.soundconcepts.com/p/HCLT28>

Carsten – International:

- The international team is looking forward to the Executive team visit in Sept/Oct
- June 2 and 13 some EU offices will be closed in observance of holidays
- Translations are being created to better communicate the Will Call process and shipping fees if not picking up from Will Call <http://www.mxicorp.com/contact/>
- Austria & France opening ETA in 3 weeks with a Shake only
- Working with Propay to make it more user friendly <http://www.mxicorp.com/thrillingthursday/2011/04/index.html>

Tonje – International:

- Working with the warehouse and logistics <http://www.mxicorp.com/contact/>
- ProPay Spendback issue has been resolved and is active

Weight Loss:

- Saturday of Celebration, the Fab 50 will be showcased www.mxicorp.com/events
- The Fab 50 had a goal of sponsoring 2 people per month; some are exceeding this goal with 4-6 people per month. <http://www.mxicorp.com/weightloss/>

Customer Service:

- Welcome Alena and Krystal to the team <http://www.mxicorp.com/support/>
- Reminder that Customer Service is bound to the P&Ps, please make certain new team members are made aware of these, the FAQs and the Back Office functions.
- 2-day shipping states it is “Typically” started May 1st. This does not mean it will occur exactly on this date. Much of this depends on the weather at that time. <http://www.mxicorp.com/support/customerservice.html>

IT

- The Protein Bar is no longer available
 - Stock has been held for the Business Builder packs until the replacement has been released to be added
- ½ bag of X Protein Meal Replacement is here <http://www.mxicorp.com/xproteinmeal/>
 - 2 bags = 1 of the old bag
 - Distributors may receive 2 bags until the sku is in place for the ½ bags
- 2 pack of Xe is available for Re-Order ONLY <http://www.mxicorp.com/xe/>
 - This is worth 5 volume points
 - Will sell for \$7.50
([Back Office/My Business/My Order Options /Place Order](#))
- The Pre-Launch for the Peanut Butter Cup has started
 - Available to qualifiers only – IGC attendees or Sponsor 3's <http://www.mxicorp.com/peanutbuttercups/>
 - These orders can be faxed in or placed online
 - Anyone not qualified will not see the option online
 - Volume will register the week payment clears
 - If you want a specific BC to have the volume, please indicate this on form
 - Quebecos translation is live on the enrollment page <https://www.iact1.com/mxi/Enroll/Apply.cfm>
- Recognition banners are being added to the back office, celebrating:
 - Those who sign up 3 new distributors in 3 weeks
 - This will update every 3 rolling weeks
 - Those who Rank Advance
 - This will update every 2 weeks
 - Those who are 1 away from earning an X-Bonus
 - This will update every 2 week
- The suggestion to add the promotions and details of the promotions to the FAQs –this was requested and approved. <http://www.mxicorp.com/support/customerservice.html>
- The suggestion to add the links for the FAQs and P&Ps for new distributors was made. Steve is looking into completing this.
- Andrew is now on Twitter – <http://twitter.com/#!/xocaiandrew>
 - Platinum trainings will now take place online soon
- Coming Soon the upgrade online option with the Business Builder Packs

Recently we lost a dear friend and colleague in Double Diamond, Suzin Daniel. Suzin was an amazing networker, but more than that, she was an amazing person. She has left a big hole in many of our hearts and we miss her terribly. We know that Suzin touched many lives and she may have touched yours. If you or anyone you know feels the loss of Suzin and would like to attend, please feel free to join us Wednesday evening.

*** Next Diamond/International Combined Call on June 21, 2011@ 8:00 am (PST) ***